

November 26, 2007

Mr. Mark Marfoglia  
Marfoglia Construction  
9031 Parkway Boulevard  
Anjou QC H1J 1N4

Dear Mark:

I have never had a chance to express my heartfelt appreciation for the excellent work you and your staff are doing in the construction of our new premises at 800 René-Lévesque.

This was a very complex and tightly scheduled project of approximately 128,000 square feet and we knew from the beginning that only a competent firm such as yours would be capable of doing the job. So far, you have not disappointed us.

The complexity of the project was more challenging than previous build-ups. Not only did it consist of four phases and require a great deal of cooperation with the landlord (responsible for demolition) but we were also asked that all the work was to be done at night. We finally got permission to perform the work during the day but under clear warning that at the first complaint from other tenants we would have to switch to the night shift again. Your team managed to finish two phases without a single complaint from others, saving us at least \$200,000 of night shift premium.

As with any project this size, this one had many "change orders" during the construction period. Again, your team and you personally always responded promptly and very often provided us with cost saving suggestions.

Strong, direct; corporate involvement was demanding as well yet your ability to listen to our needs made the communication process very easy. Your great working relationship with our design team from Lemay & Associates, in particular Mr. Pierre Brais, is also worth mentioning. With the second phase almost completed I am positive that the consequent phases will be brought to completion on time and on budget.

Please pass my congratulations on to everyone on your team for the quality job they have done so far.

Yours sincerely,

Grace Bielec  
Director, Enterprise Support Services

/tc